

Data Recovery Service

Forensics Laboratory & Class 100 Cleanroom Based Data Recovery Service

Before contact our consultant, please:

- Do not make changes of the storage media (eg. copy files, run or install software, visit websites, etc.)
- Do not restart your storage media.
- If the media is physically damaged, shut it down and don't start it up again.
- If the hard drive makes an abnormal noise, shut it down and don't start it up again.
- Do not open the media by yourself without professional tools.

Contact your data recovery consultant:

DataExpert Laboratory is equipped with multiple digital forensics tools and a Class 100 Cleanroom. More than ordinary data recovery, forensics technique could dig deeper and scan hidden areas of the media, uncover hidden or deleted files, vastly improves the chance of success. Meanwhile, class 100 cleanroom is like an operating room in hospital, it provides a clean environment for “media surgery”, prevents the media being damaged secondarily by dust. Thanks to the cutting-edge equipment, our experienced IT engineers could take the best care of your data.

Your data is unparalleled safe in DataExpert:

DataExpert Technology Limited got ISO/IEC 27001:2003 Information Security Management certified by BSI under certificate number IS 642998, for the scope of “The provision of data recovery and disposal services”.

The certificate represents DataExpert's faith, responsibility and commitment. And most importantly, give our clients a peace of mind that their information security is well protected and respected. In DataExpert, not only project operators, all employees have signed NDA and guarantee not to disclose, copy or transfer any client information to any person.



IS 642998

Data recovery and disposal services.

What data can be recovered?

Media Type

- Hard drive, micro drive, RAID, NAS, SAN, etc
- Magnetic tape (DLT, LTO etc)
- CD/DVD/Blue ray optical disc
- Digital albums frame, MP3/MP4 player, PDA
- PC, tablet, cellphone, smartphone
- iMac, Macbook, Powerbook, iPhone, iPad, iPod, etc
- SSD drive, CF, SD card, Mico SD, MS, USB drives
- SyQuest, MO, ZIP, floppy diskettes

Operating Systems

- Windows 2000/XP/Vista/7/8
- Windows NT/Server2003/Server2008/Server2012
- Windows 95/98/98SE/ME
- DOS/Windows 3.X
- Mac OS
- Unix, Linux
- iOS, Android, Windows Mobile, Symbian, etc
- Novell NetWare
- OS/2
- All database systems

File Type

- Office documents
- Emails
- Pictures
- Videos
- Chats and instant messenger histories
- Social network communications

Data Recovery Work Flow



Implementation Plan

Service	Stage 1: Analysis	Stage 2: Data Recovery
Priority	1~2 workdays	1~2 workdays
Standard	3~4 workdays	3~4 workdays
Onsite	1 workday	1 workday

* Project details are subject to change depending on case.